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# Valuize Aligns HR Processes with Their Core Value Statements

See how Valuize creates a positive, productive employee experience from hire to retire by improving HR processes with BambooHR





### **About Valuize**

Industry: Consulting and Strategy Company size: 1–25 employees Coverage: Canada and USA Features applied: Performance Management, Employee Wellbeing

As the leading customer lifecycle consulting partner, Valuize helps B2B technology companies transform their strategies and operations to maximize Net Dollar Retention. The team of seasoned practitioners offer a unique blend of experience in Customer Success, Value Engineering, Operations, and more.

### Challenges



### **Reliance on Manual Processes**

When Christy Ransom, SVP of Operations, started at Valuize, supporting everyone was time-consuming and error-prone due to long-standing manual processes. Without a centralized system and streamlined HR functions, it was difficult to find, update, and stay on top of employee data.



### **Insufficient Hiring Process**

"Before BambooHR, we were afraid of dropping the ball with candidates by not providing the experience we claim to as part of our values," says Christy. "With manual processes, there is so much room for error and delay, which is why we prioritized getting an HRIS over even a project management system."



#### **Dispersed Systems**

As a startup, Valuize's policies and systems had come about on an ad-hoc basis, and employee data lived in multiple systems. As a result, retrieving information was complex and confusing for employees and administrators.

### Solution

During her search for the right HRIS, Christy appreciated how easy BambooHR made the sales and implementation process. "It's been my experience when searching for platforms that the sales process is disconnected, with a lack of communication between salespeople," Christy says. "None of this happens with BambooHR; the process is seamless, and I feel the internal organization and communications are excellent."

After implementing BambooHR, Christy made quick use of Employee Satisfaction, Employee Wellbeing, and Performance Management, and she scheduled quarterly check-ins for each employee.

"We're doing everything available in the platform," she says, "[including] trending and benchmarking, which are huge benefits to us. It holds managers accountable as well as employees by way of a quick check-in asking what employees need to be successful."



### **Results**

Now, Christy can get more done using BambooHR to focus on tracking employee satisfaction, facilitating growth and development, and boosting engagement.

#### 70% Increase in Employee Satisfaction

"BambooHR enables us to take care of the basics and focus on getting engagement going with employees," says Valuize CEO, Ross Fulton. "Everything we're doing with the platform allowed us to build a comprehensive skills assessment to help our employees grow."

#### **50% Faster Time to Hire**

"It's a night and day difference with BambooHR," Christy says. "Both the hiring and onboarding processes have become more buttoned-down... the feedback we received was much better than without the centralized, streamlined systems in BambooHR."

#### 80% Reduction in Administrative Workload

With BambooHR, Valuize can now get more done with a smaller HR team. "Now that I'm a team of one," says Christy, "I'm glad we have BambooHR because it will mostly run itself." 50% guicker time to hire

80% reduction in admin time

70% increase in employee satisfaction

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"Our CEO reported that no other company at his CEO forum was as advanced as we are in regard to our engagement and HR processes. All that is because we're using BambooHR."

CHRISTY RANSOM, SVP OF OPERATIONS AT VALUIZE

### See how BambooHR can set you free to do great work with a free demo.

Try it now